

# New Buckenham Neighbourhood Plan Survey

August – September 2017

# THE RESULTS



## What's happened so far

**There are 369 residents age 16 and over in village**  
(2016 electoral roll + local knowledge)

**We distributed 359 survey forms**

**We collected 299 survey forms, some online**

**This is 83 % response rate**  
*(some villages only manage 20–30% of households)*

**12 responses from 16–18 year olds**

**17 responses from 19–24 year olds**



## Early days in analysis

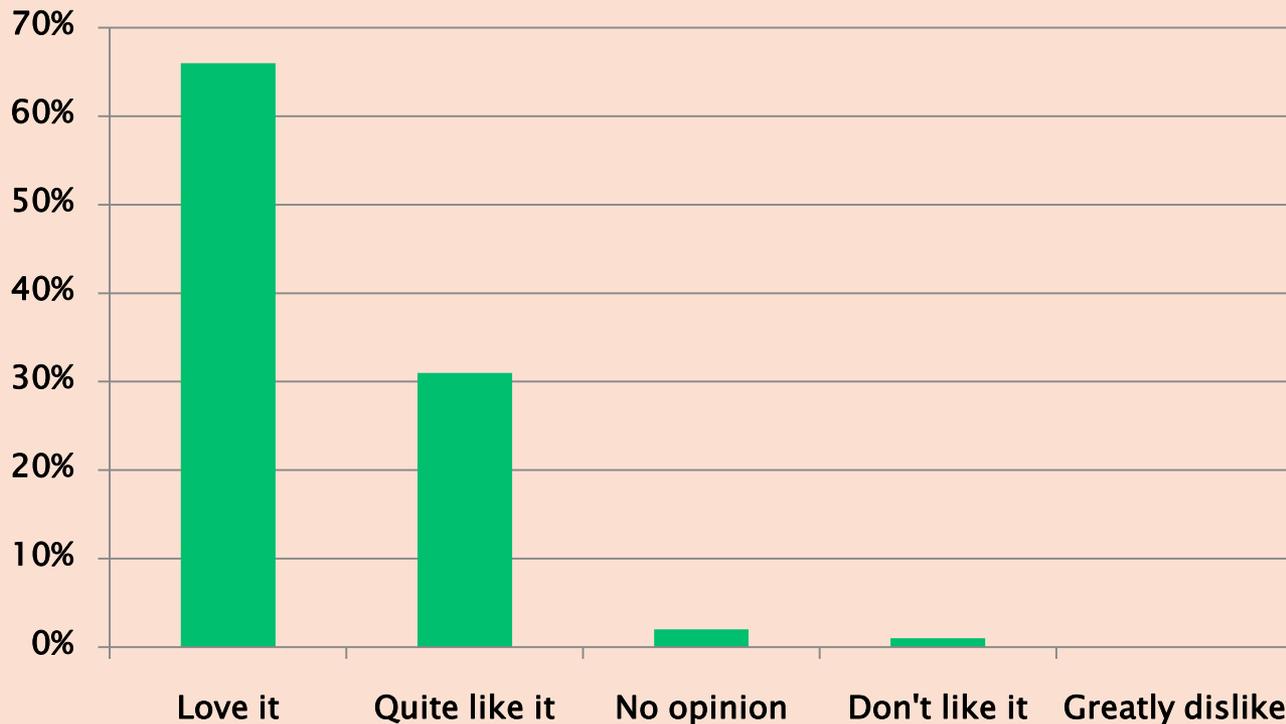
Only 'total responses' so far

Responses by category (age, gender, length of residence, etc.) to follow



## Living in New Buckenham

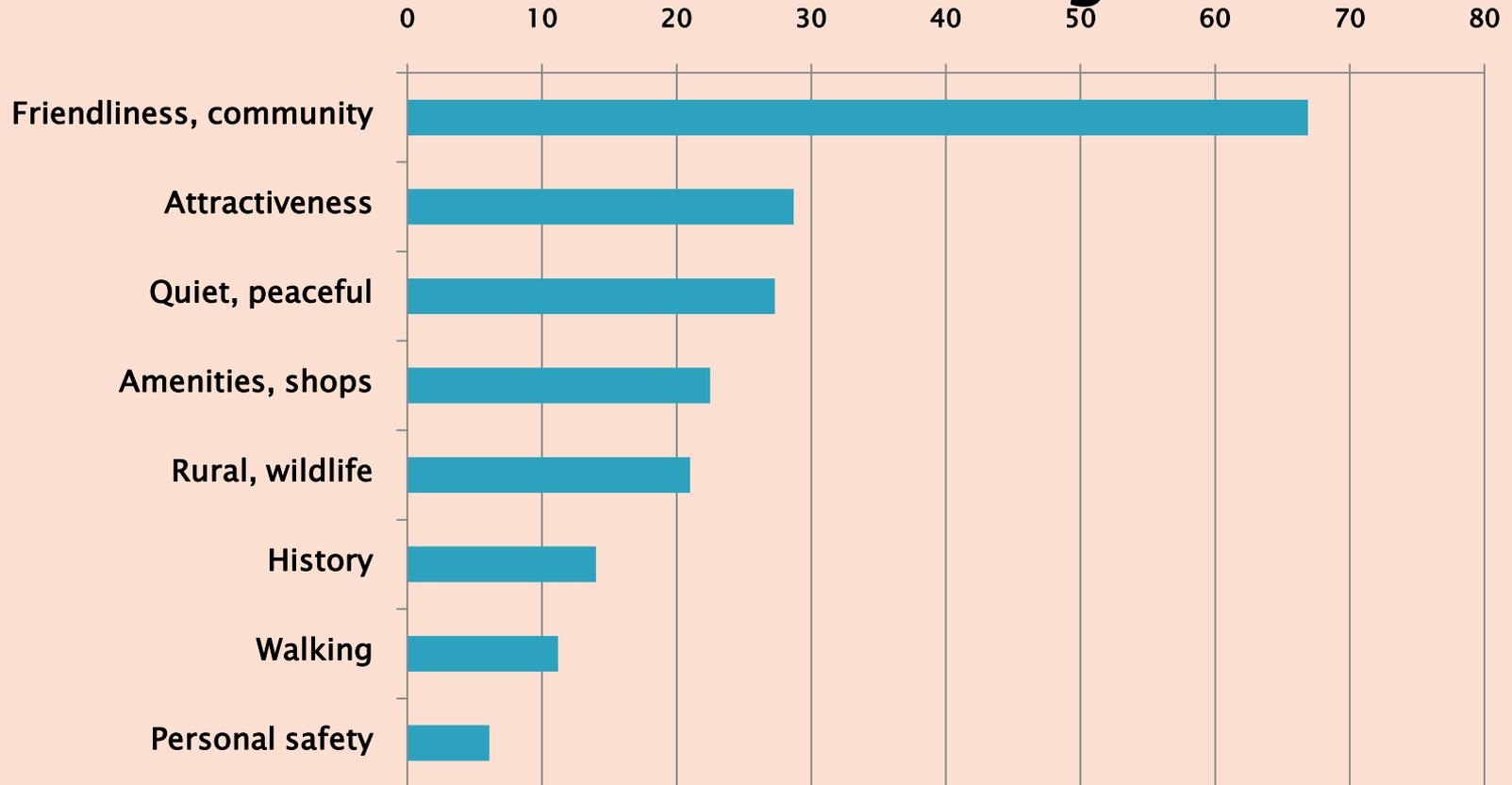
# Nearly all of us said we enjoy living in New Buckenham



Q2 – On the whole, how do you feel about living in New Buckenham?

# Living in New Buckenham

## What do we like about the village?



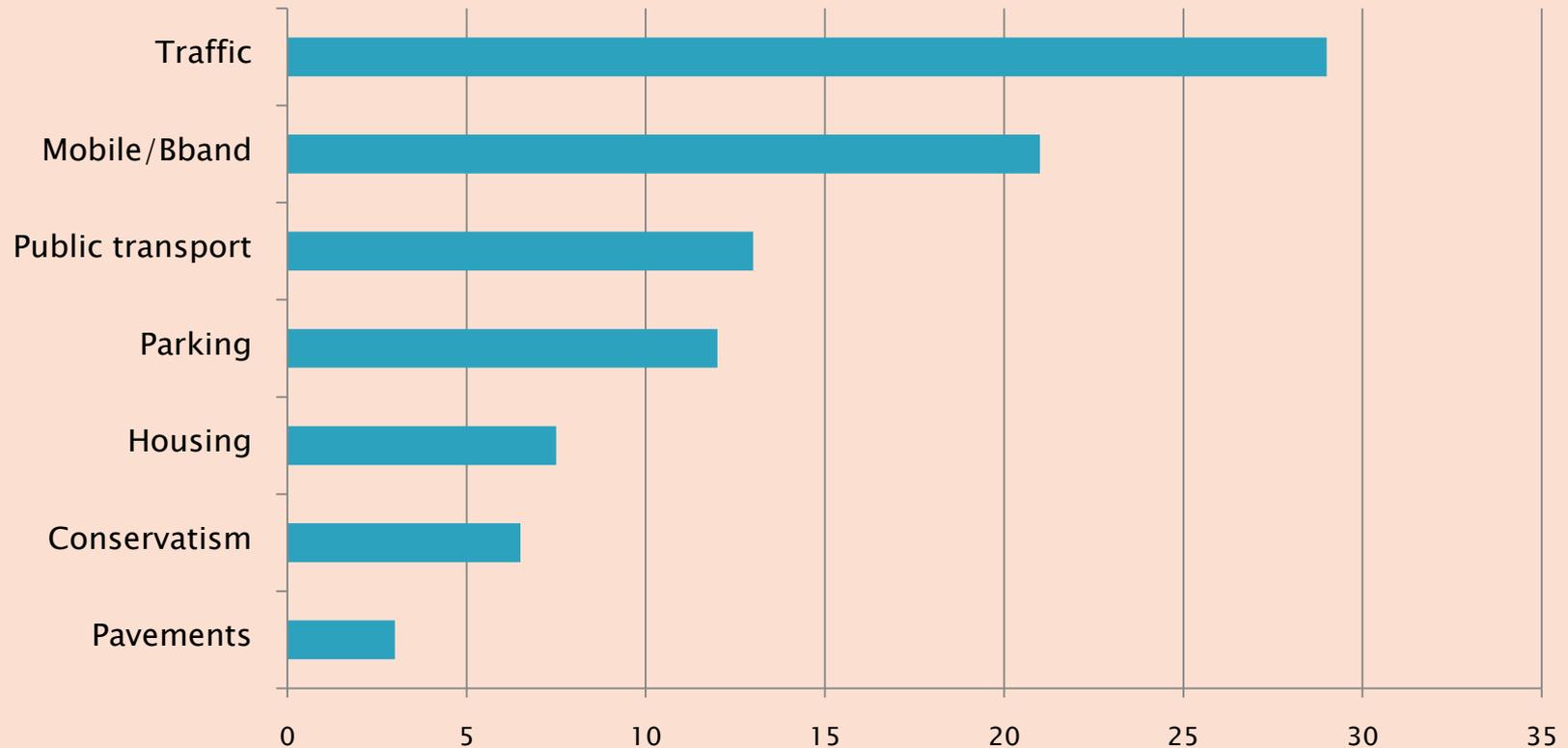
*We like lots of things about the village, mainly the friendly community*

Q3 – What do you like about living in New Buckenham?

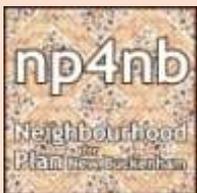


# Living in New Buckenham

## What don't we like?



***Mainly traffic problems, but also the lack of mobile phone reception***



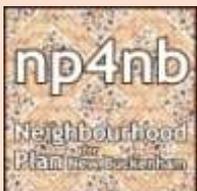
Q4 – What do you dislike about living in New Buckenham?

## Involvement in New Buckenham

**More than half of us are actively involved in fundraising events**

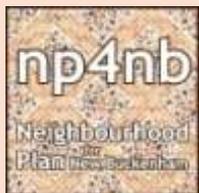
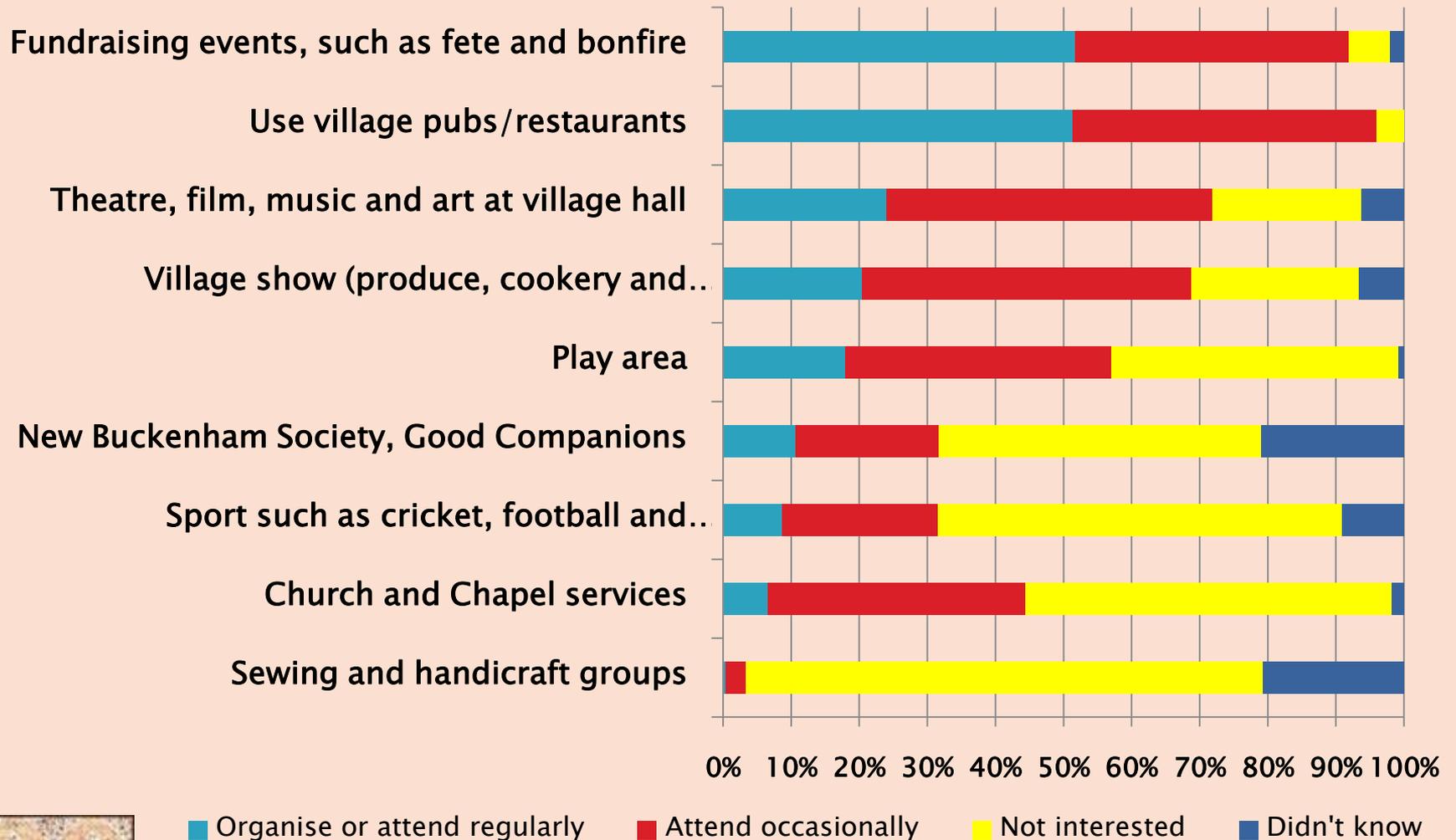
**More than half of us use the village pubs & restaurants**

**Many other activities are at least 'somewhat important' to a third or more of us**



Q5 – Please indicate your involvement in these village activities(Please tick one answer for each line)

# Involvement in New Buckenham



Q5 – Please indicate your involvement in these village activities

## Improvements to existing facilities

**We would like to see improvements in:**

**Publicity**

**Play area**

**The fete**

**Village hall activities**

**Recycling**

**Organisations being more welcoming**

**and lots more**



Q6 – Which existing activities could be improved, and how? e.g. better publicity, friendliness, organisation, time of day, equipment)

## New facilities in New Buckenham

**Many suggestions were made, including:**

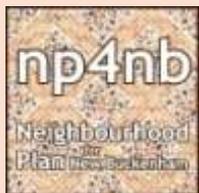
**Doctor/hairstylist/fish & chip van etc**

**Archery/tennis court/swimming pool etc**

**Childcare/activities for younger children etc**

**Elderly care/lunch club**

**Adult education**



## New facilities in New Buckenham

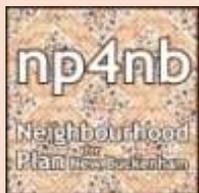
Would you be able to help with any of these suggestions?

*Many left this answer blank. Some said they couldn't offer help for one reason or another.*

*Others said they would be willing if asked but we don't know who they are as the survey forms are anonymous.*

*We'll put the call out for helpers in one way or another.*

*Meanwhile if you'd like to offer some of your time to any of the village organisations or offer further suggestions, do send us a message at [info@np4nb.online](mailto:info@np4nb.online).*



## Information sources (current)

### **Important:**

**Parish News**

**Posters/flyers**

**Word of mouth**

**Local papers**

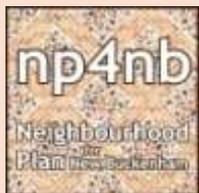
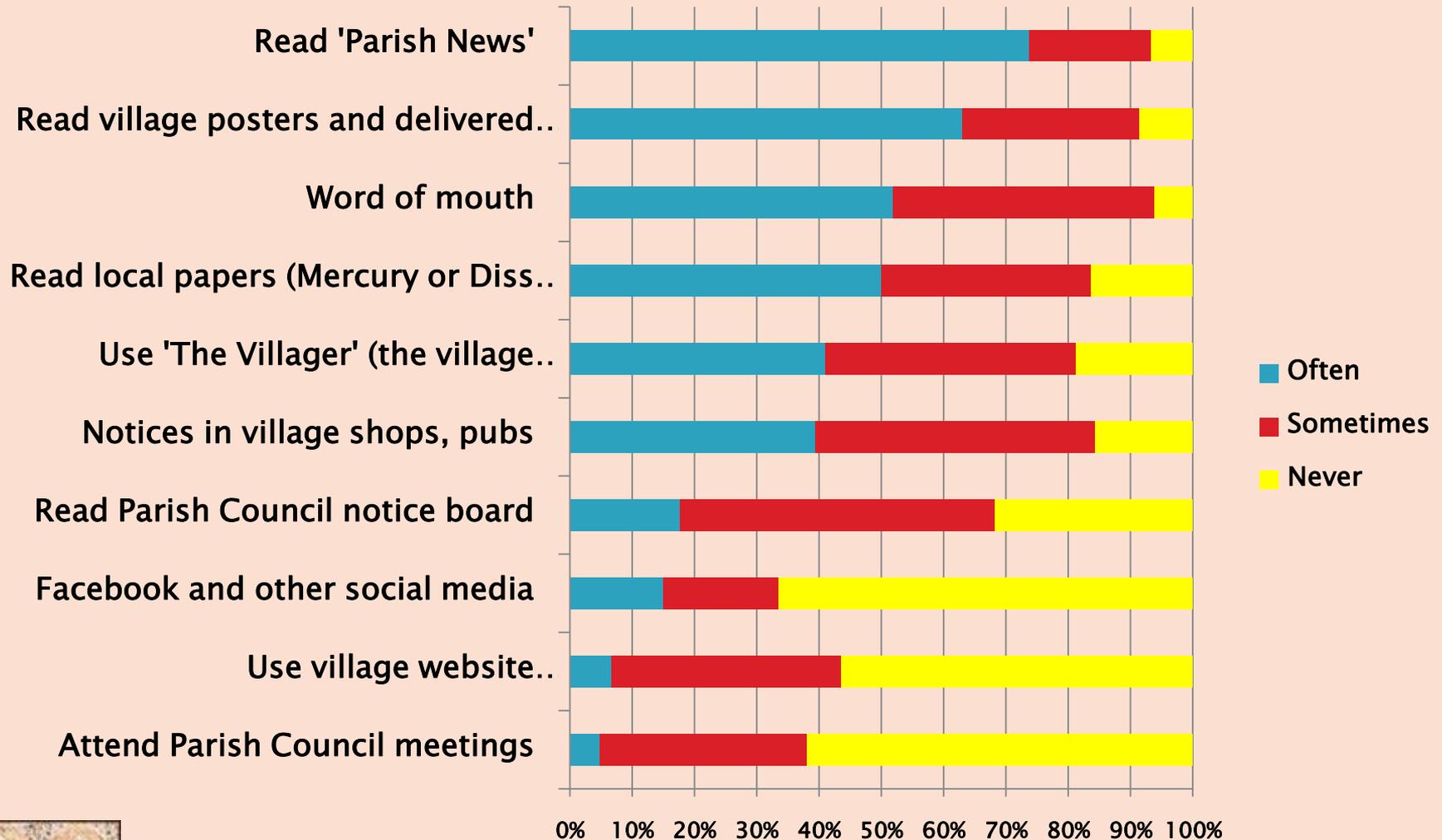
### **Unimportant:**

**Social media (at the moment)**

**Parish Council meetings**



# Information sources (current)



Q9 - How do you keep in touch with village events? (Please tick one answer for each line)

## Information sources (suggested improvements)

**Social media will become more important**

**Social media, Facebook, village website**

**Also could be improved:**

**Flyers and posters**

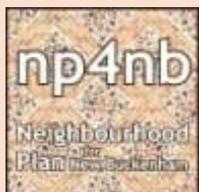
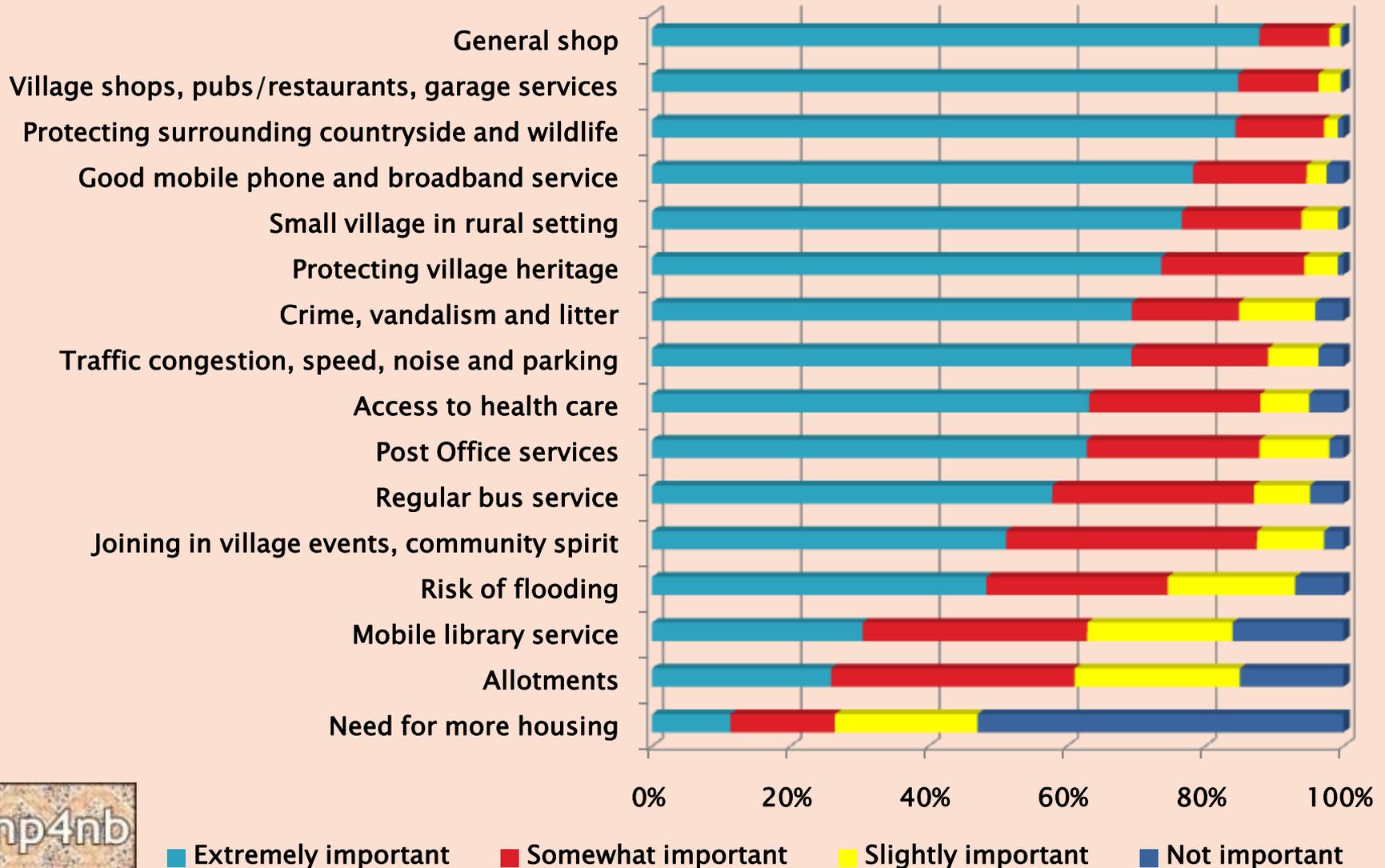
**Parish News**

**Organisations could do more to help themselves**



Q10 - To encourage participation, how do you think communications within the village could be improved?

# Living in the village, what's Important?

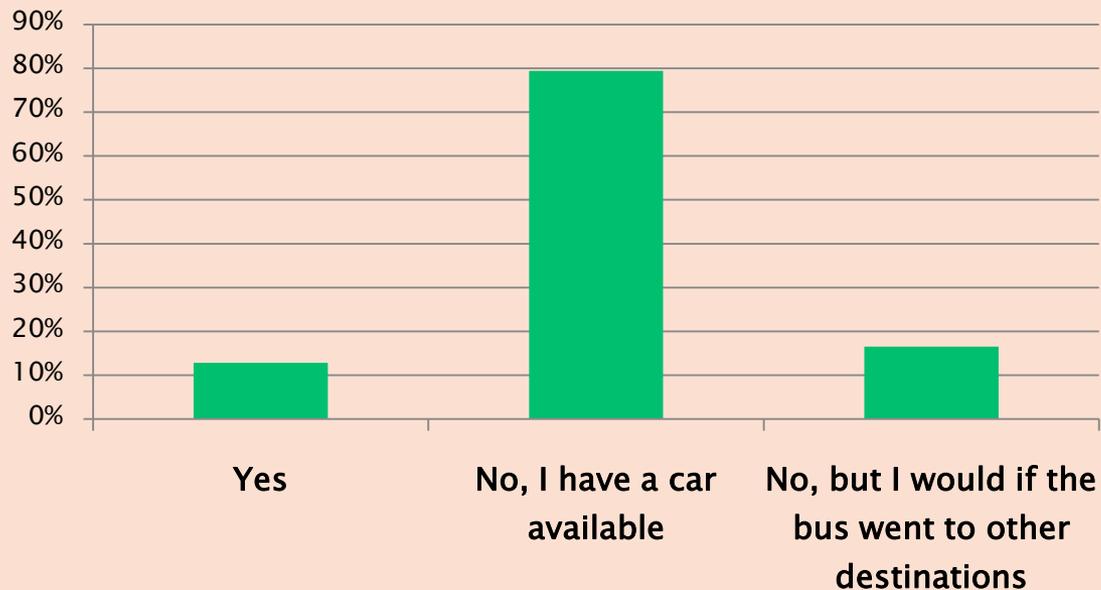


Q11 - How do rate these features of living in New Buckenham?

## Transport & traffic: use of bus

**80% of us have a car available so don't use the bus service.**

**The bus would be used more if it went to Attleborough.**

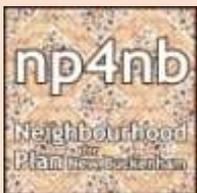
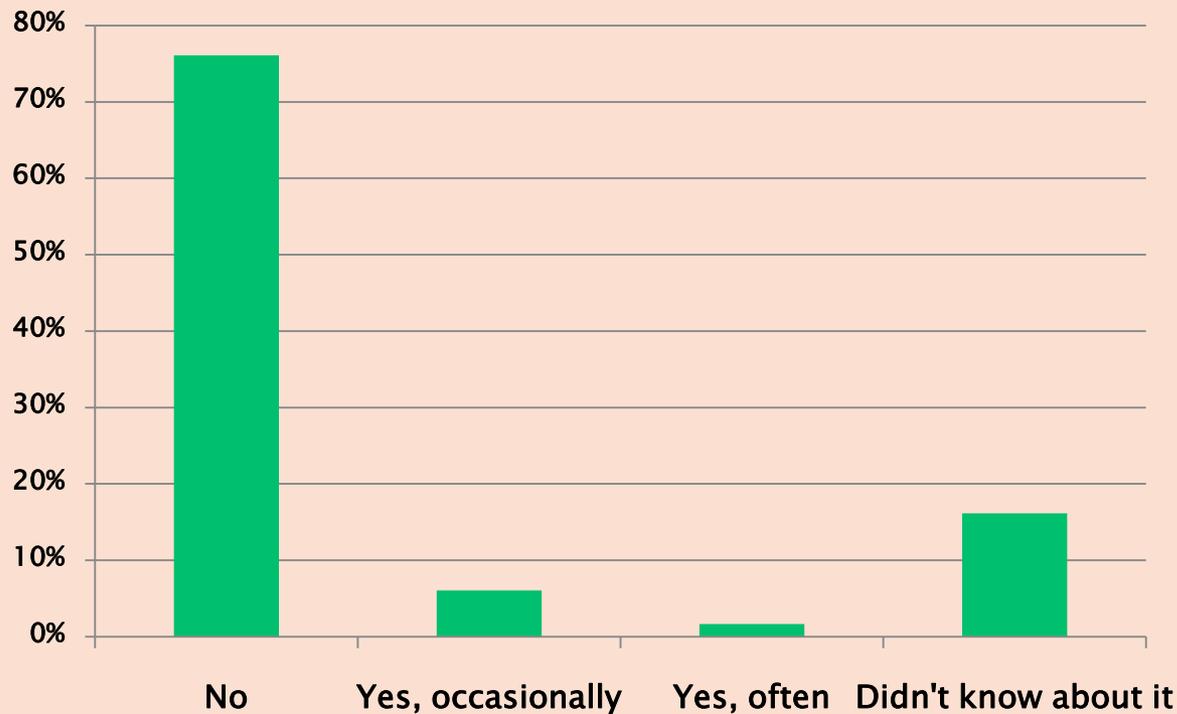


Q12 - Do you use the bus service?

## Transport & traffic: CCS

About 8% of us have used the Community Car Scheme at least occasionally.

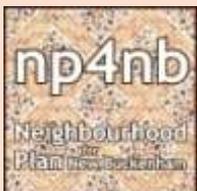
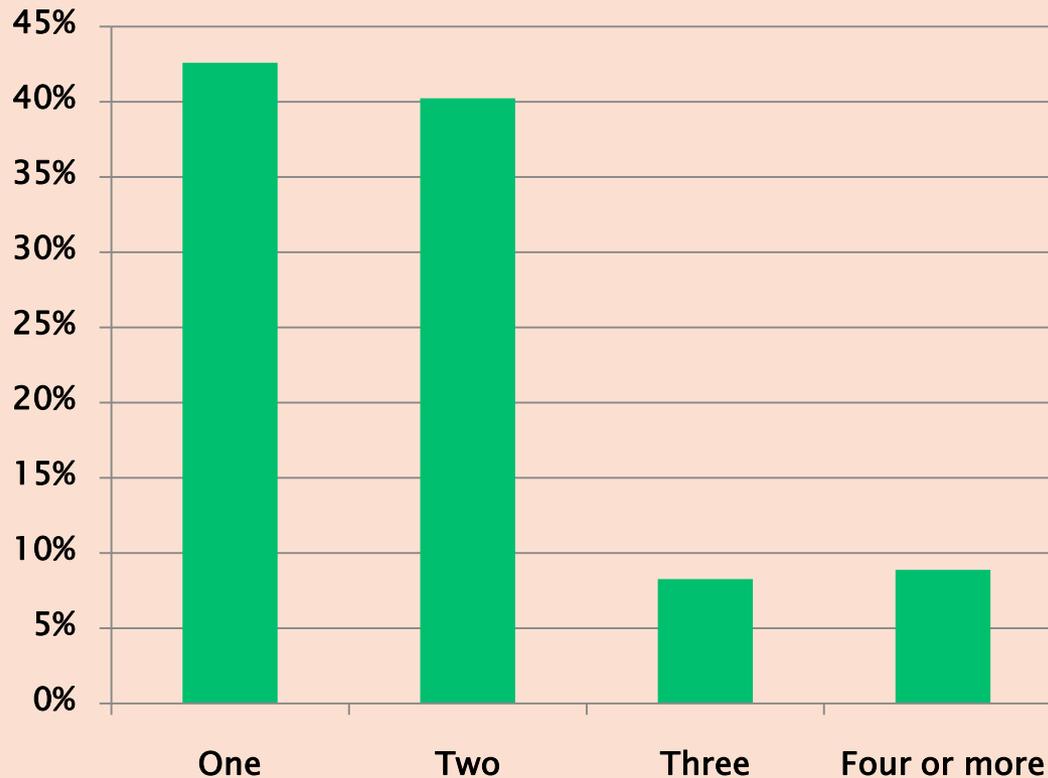
One in six of us didn't know about it.



Q13 - Have you used the Community Car Scheme?

## Transport & traffic: car ownership

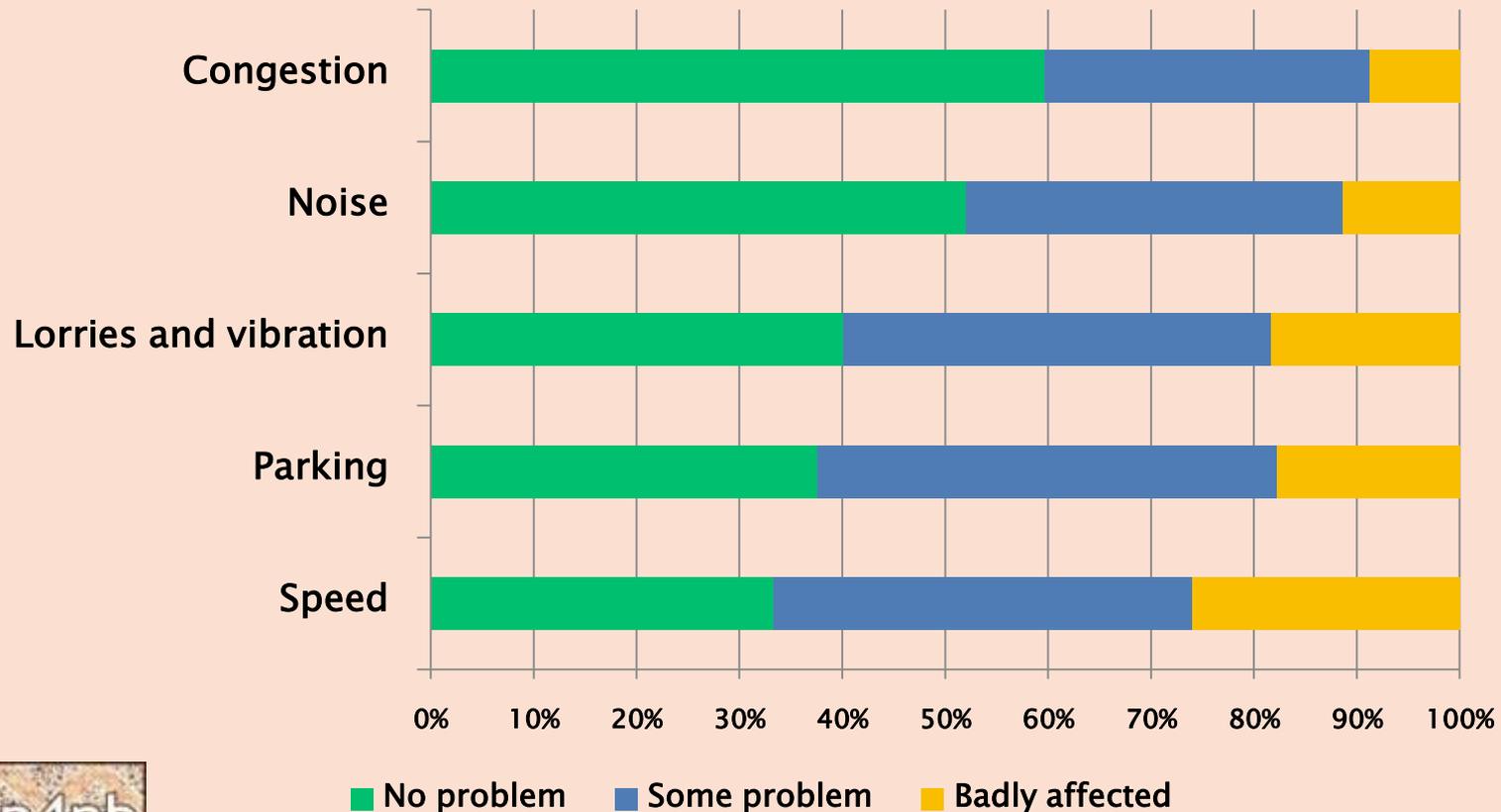
**16% of households keep three or more cars or vans in the village**



Q14 - How many cars or vans are there in your household?

## Transport & traffic: problems

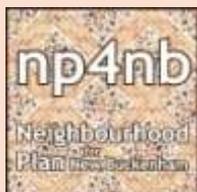
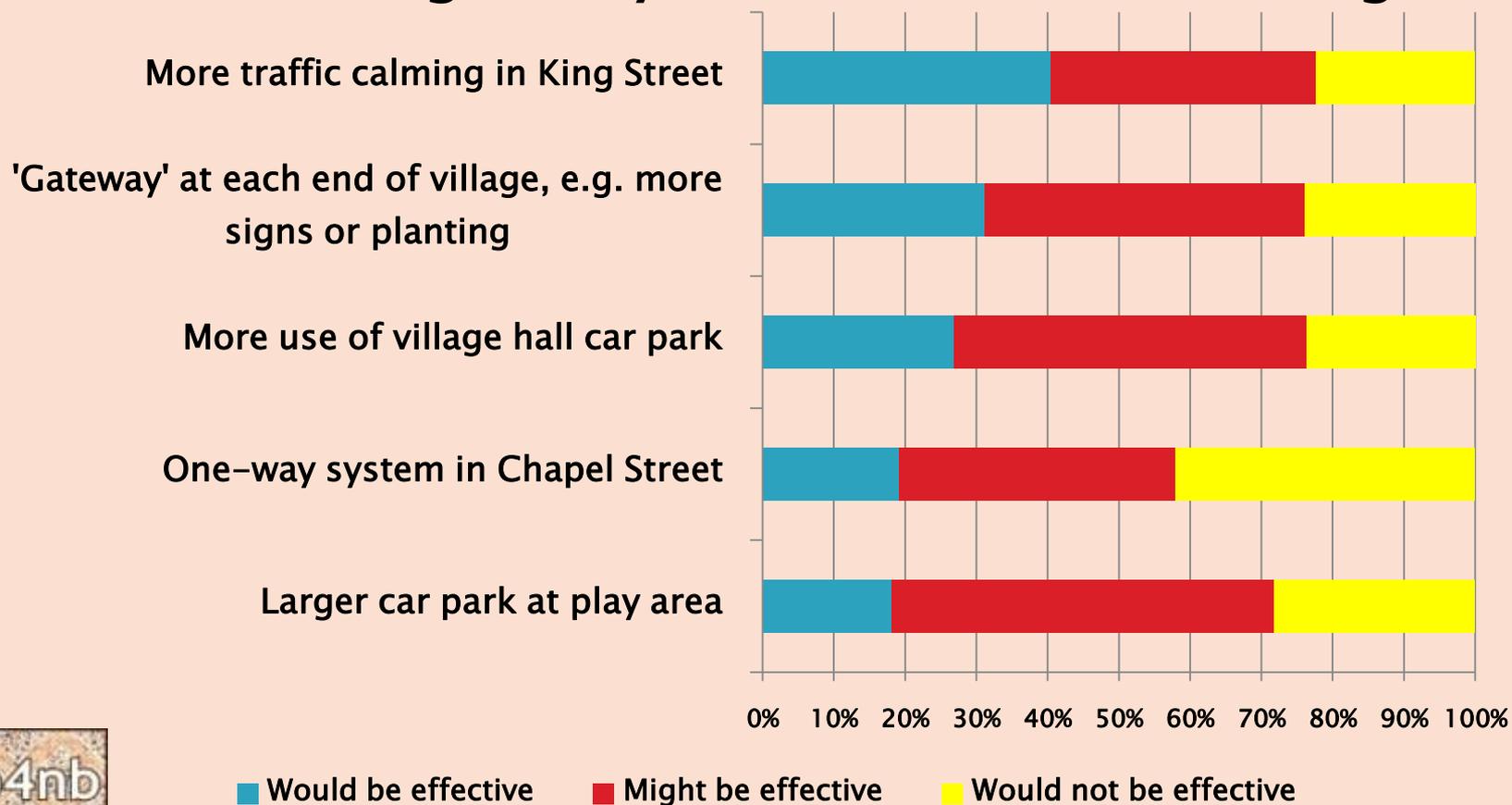
Traffic speed, parking and lorries are a problem, noise and congestion less so



Q15 - Which aspects of traffic in the village affect you?

## Transport & traffic: how to ease problems

Not sure, but most favour of traffic calming in King Street and a “gateway” at each end of the village.



Q16 - If you think the village has traffic problems, how effective would the following actions be in easing them?

## Where is it difficult to walk?

### Places:

**Church Street, King Street and Chapel Street  
Footpaths**

### Problems:

**Poor surfaces including cobbles  
Obstruction by planters, bollards  
Narrow pavements (+ parking), kerbs  
Traffic speed**

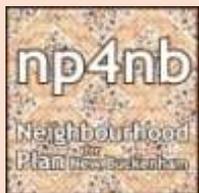
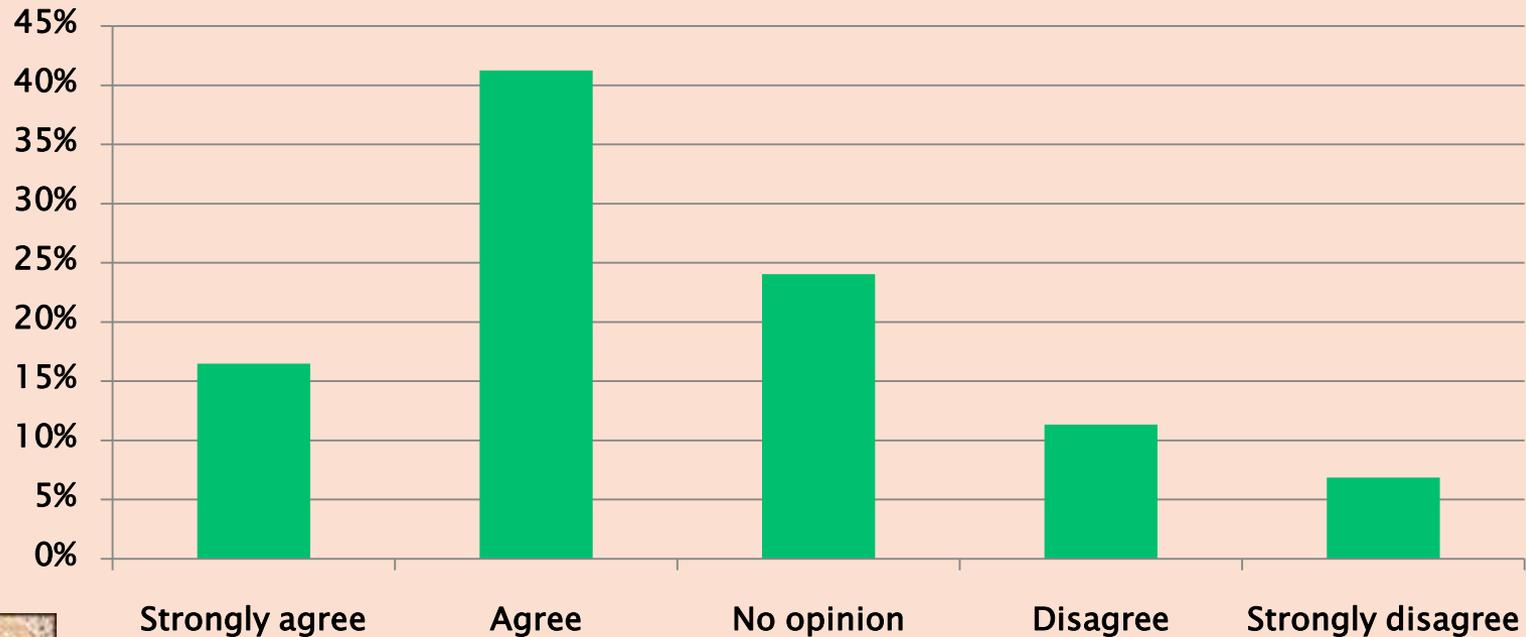


Q17 - Where in the village is it particularly difficult for people to get about, e.g. with reduced mobility, poor sight or using a pushchair?

## Tourism

More than half us feel more should be done to encourage tourism.

Nearly one in five of us disagrees.



Q18 - Do you think the village should do more to promote tourism?

## Tourism

If tourism were to be encouraged, the most supported options would be:

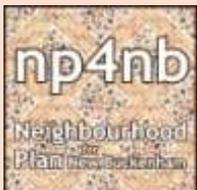
Heritage views – Market Place, open farmland  
and church

Tas Valley Way

Common and wildlife

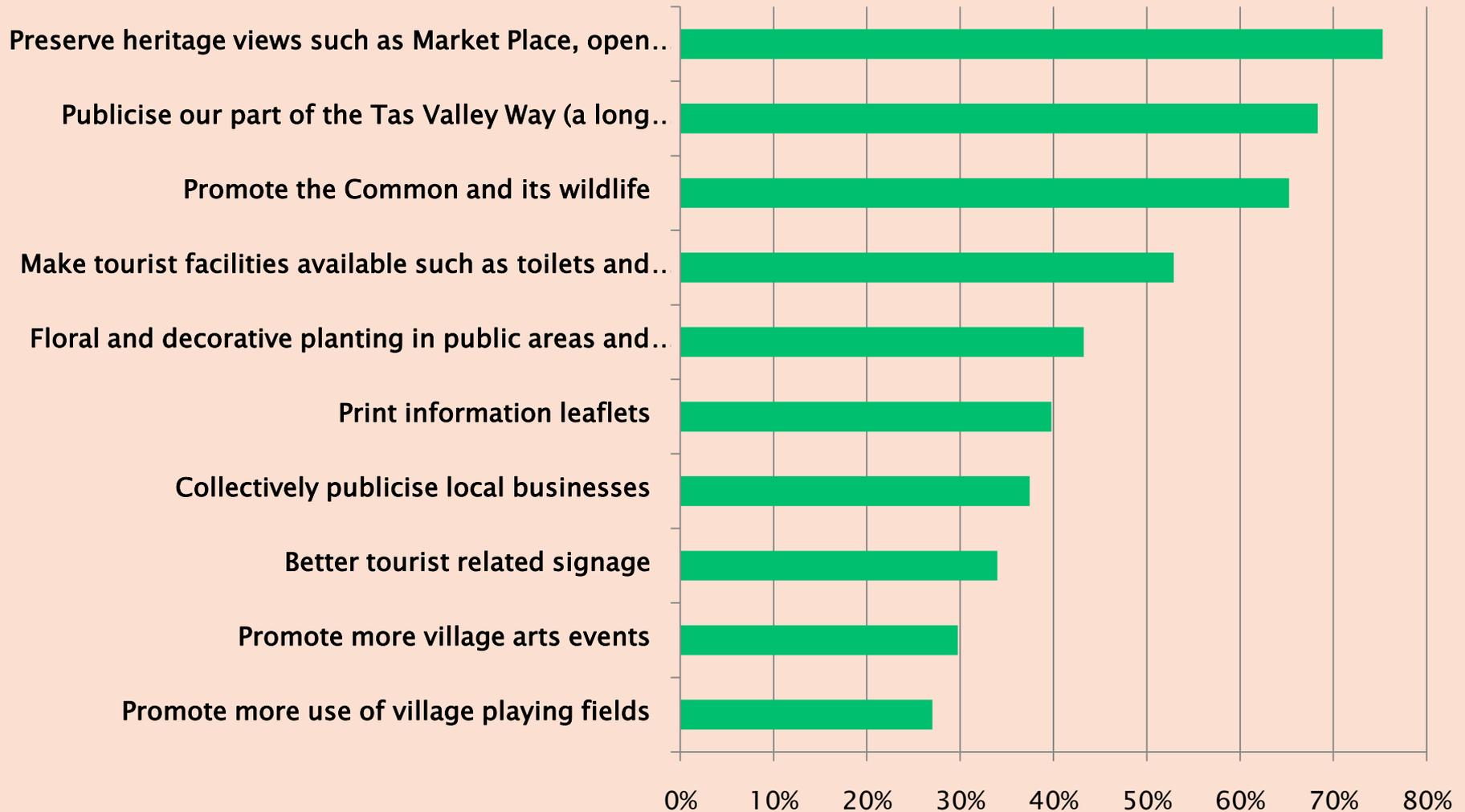
Improving or making available tourist  
facilities

*See the next slide*



Q19 – If tourism is thought to benefit the village, which actions would encourage tourism best? (Please tick up to FIVE answers)

# Tourism: suggested support



## Building and housing

**60% of us don't think the village needs more houses**

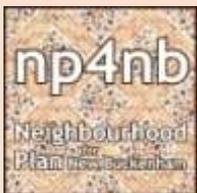
**80% of us think more housing will bring more traffic**

**But if there are to be more houses:**

**They should be smaller rather than larger**

**They should reflect a local style**

***See the next slide***



Q21 – Thinking about village housing, how much do you agree or disagree with the following statements?

# Building and housing

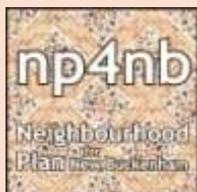
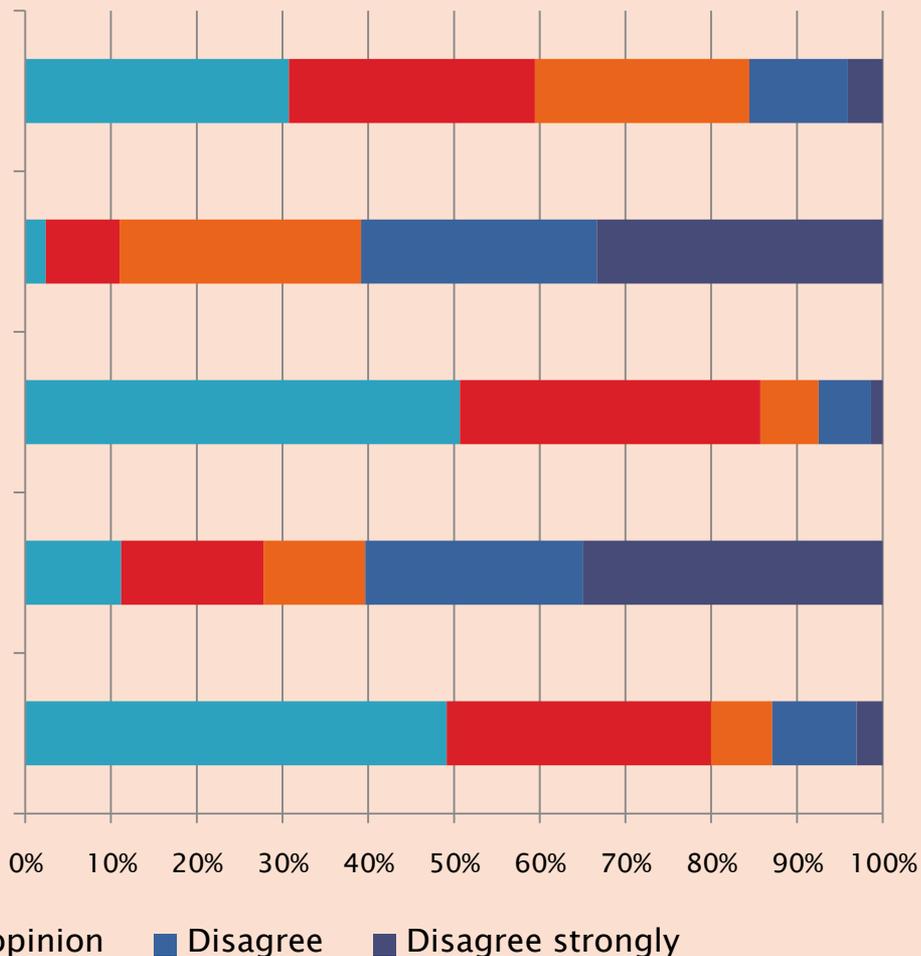
If new houses are to be built they should be smaller to suit single people and couples

If new homes are to be built they should be larger, say four bedrooms

If there is any new building it should reflect the local style

New Buckenham needs to build more houses

Building more houses will risk more traffic and parking problems



Q21 - Thinking about village housing, how much do you agree or disagree with the following statements?

## Building and housing

If there are to be more houses, the majority of us thought:

**The existing built and natural environment should be protected**

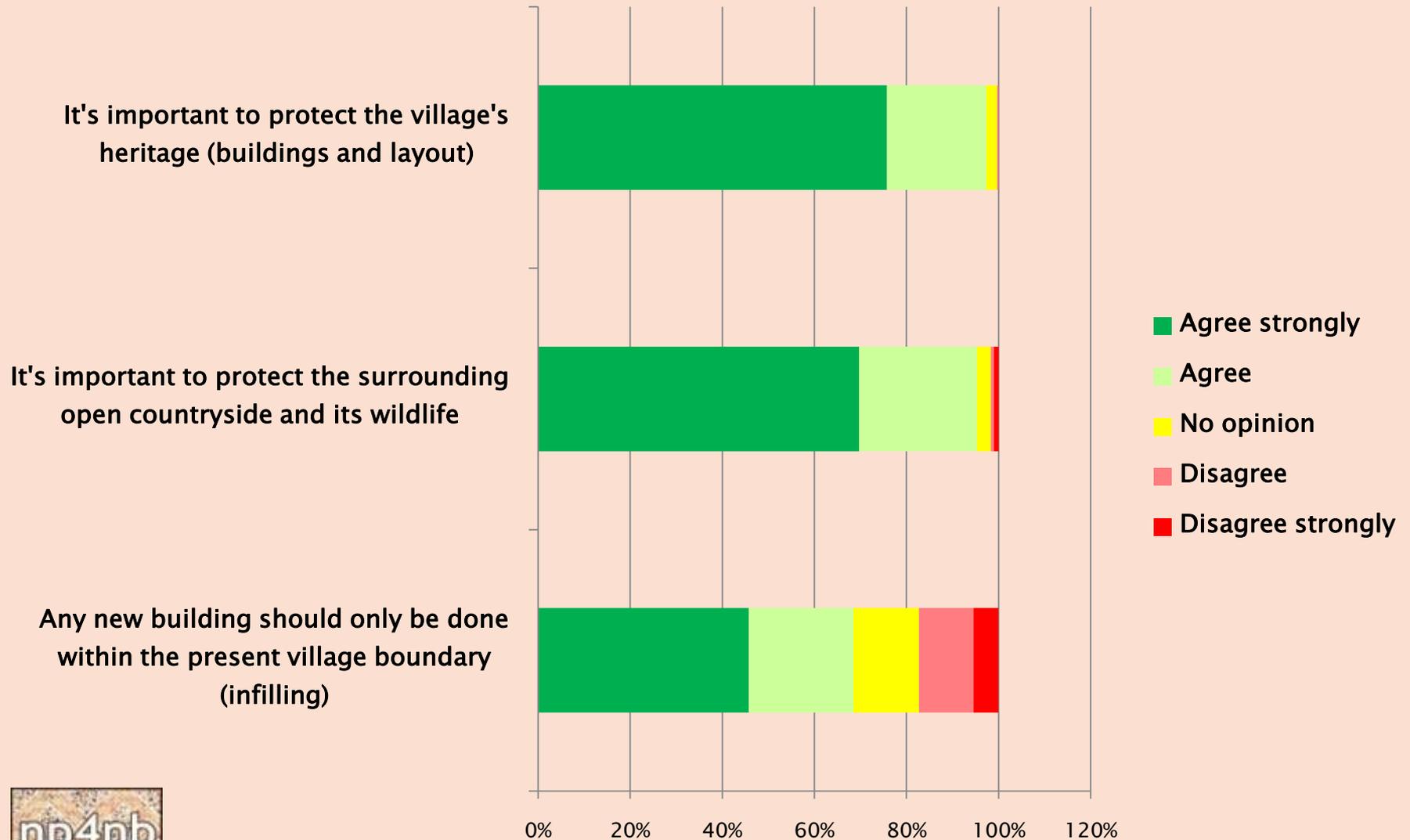
**New building should be within the existing village boundary (infilling)**

*See the next slide*

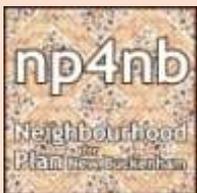


Q20 – Thinking about the village, how much do you agree or disagree with the following statements?

# Building and housing



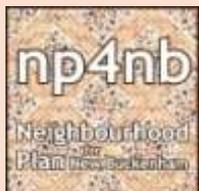
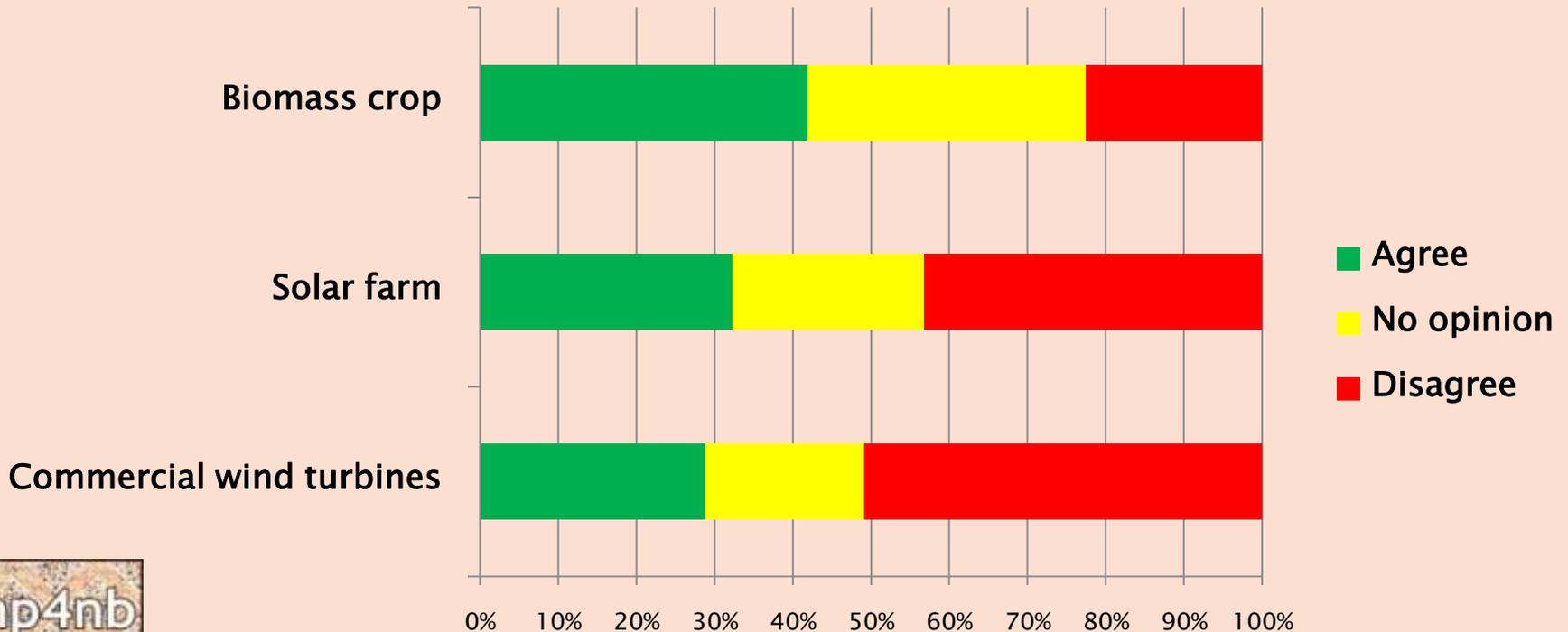
Q20 – Thinking about the village, how much do you agree or disagree with the following statements?



## Energy generation

We are ambivalent about using surrounding land for energy generation.

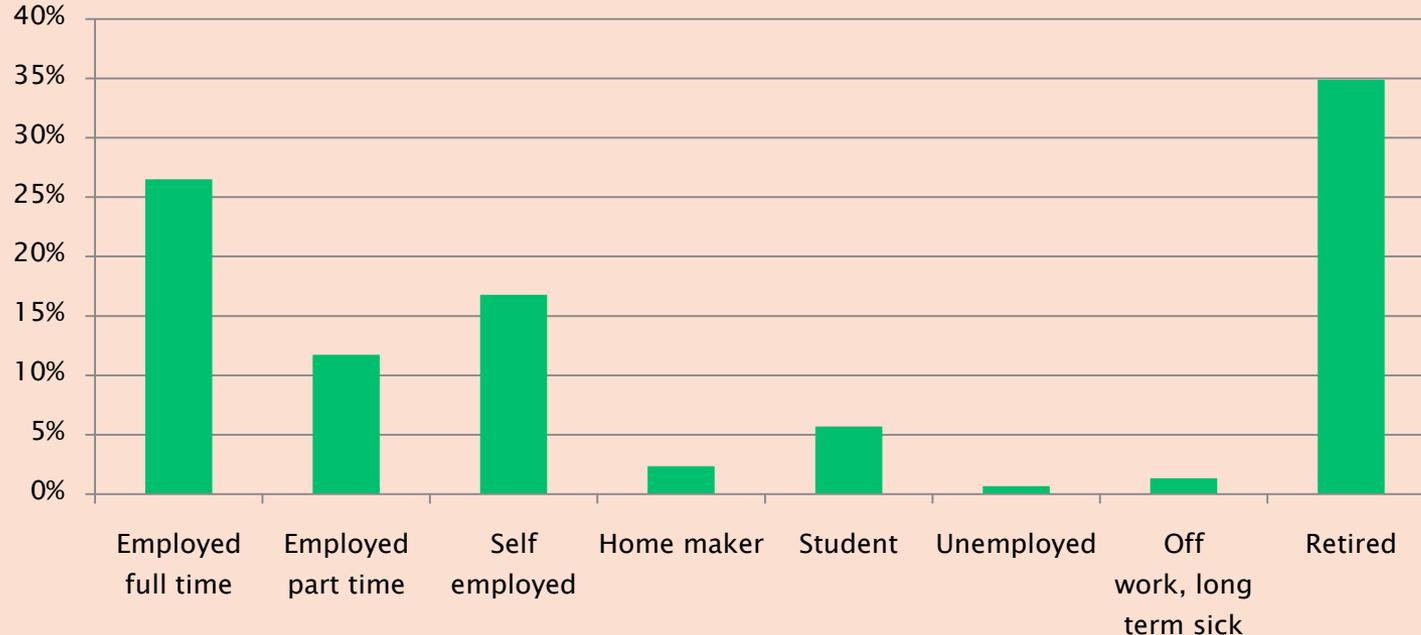
Biomass crops are marginally more favoured, but there's no majority support for any.



Q22 - What are your feelings about using land surrounding New Buckenham for generation of electricity?

## Demographics – employment

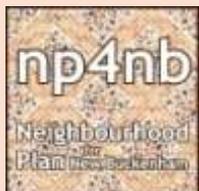
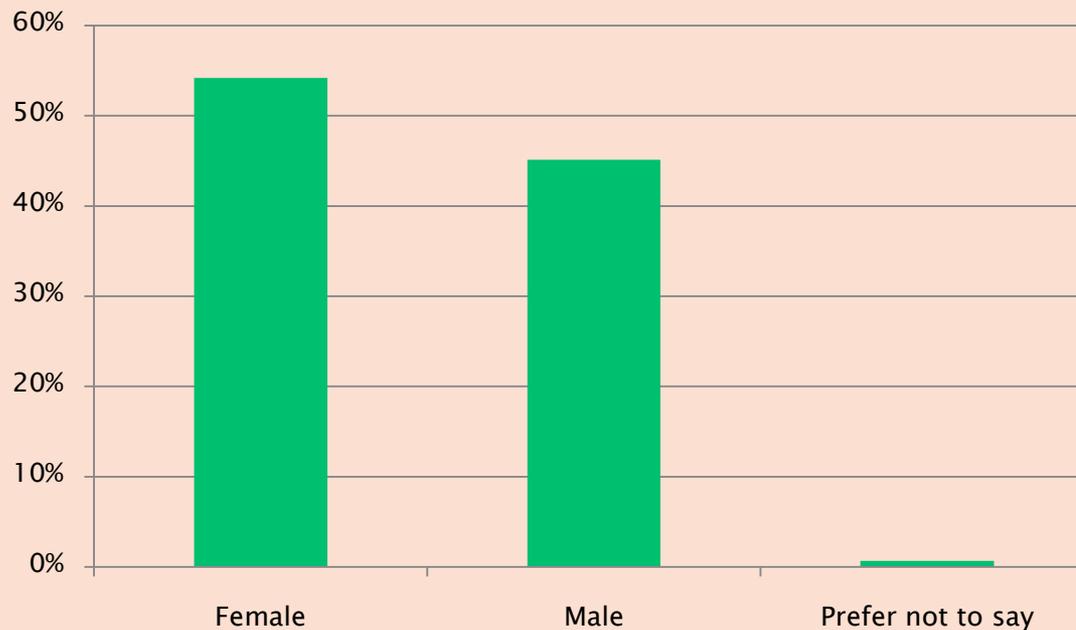
**55% of us are employed at least part time.  
A further third of us are retired.**



Q23 – What is your employment status?

## Demographics: gender

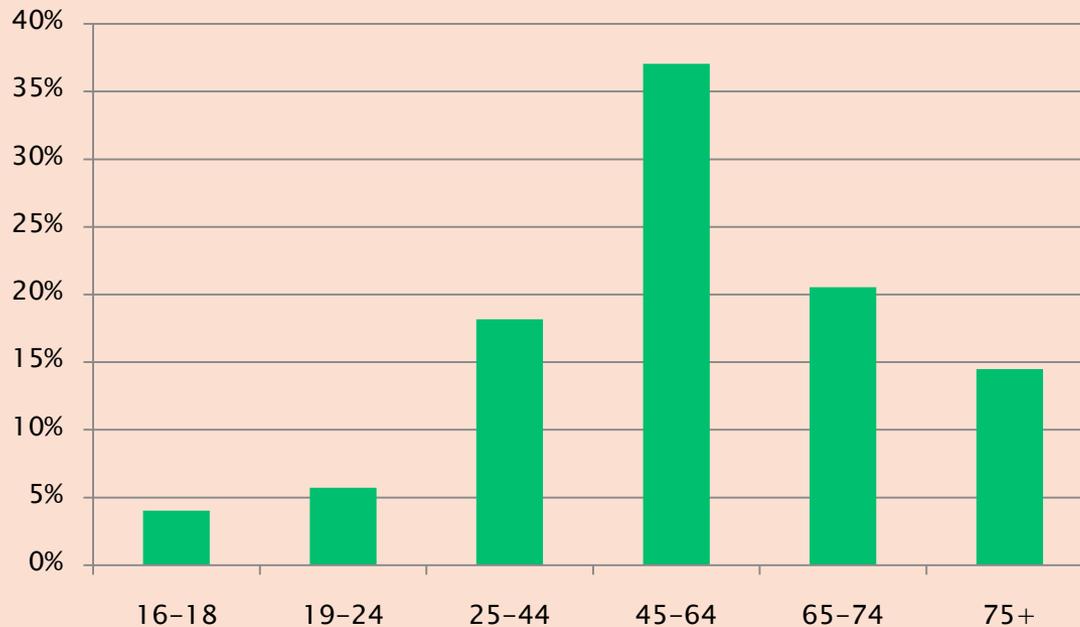
Just over half of those responding were female.



Q24 - Are you...?

## Demographics: age

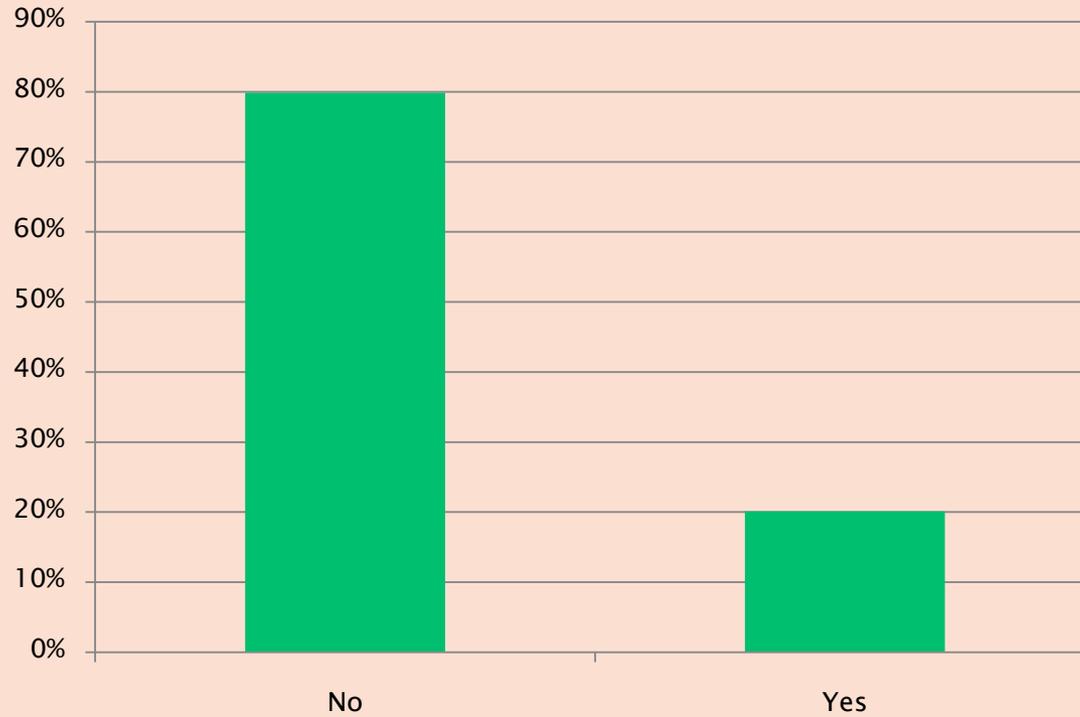
We are fairly evenly divided between those under 45, 45–64s and those over 65.



Q25 - Please tell us your age.

## Demographics: living alone

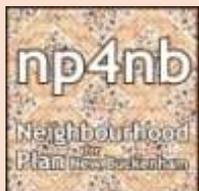
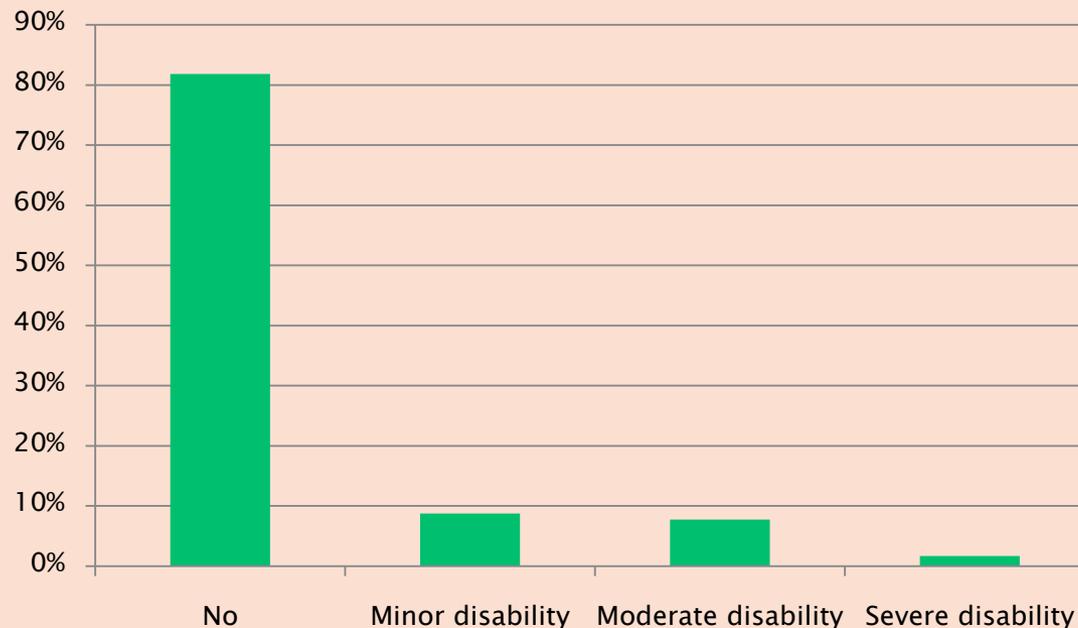
One in five of us lives alone.



Q26 - Do you live alone?

## Demographics: disability

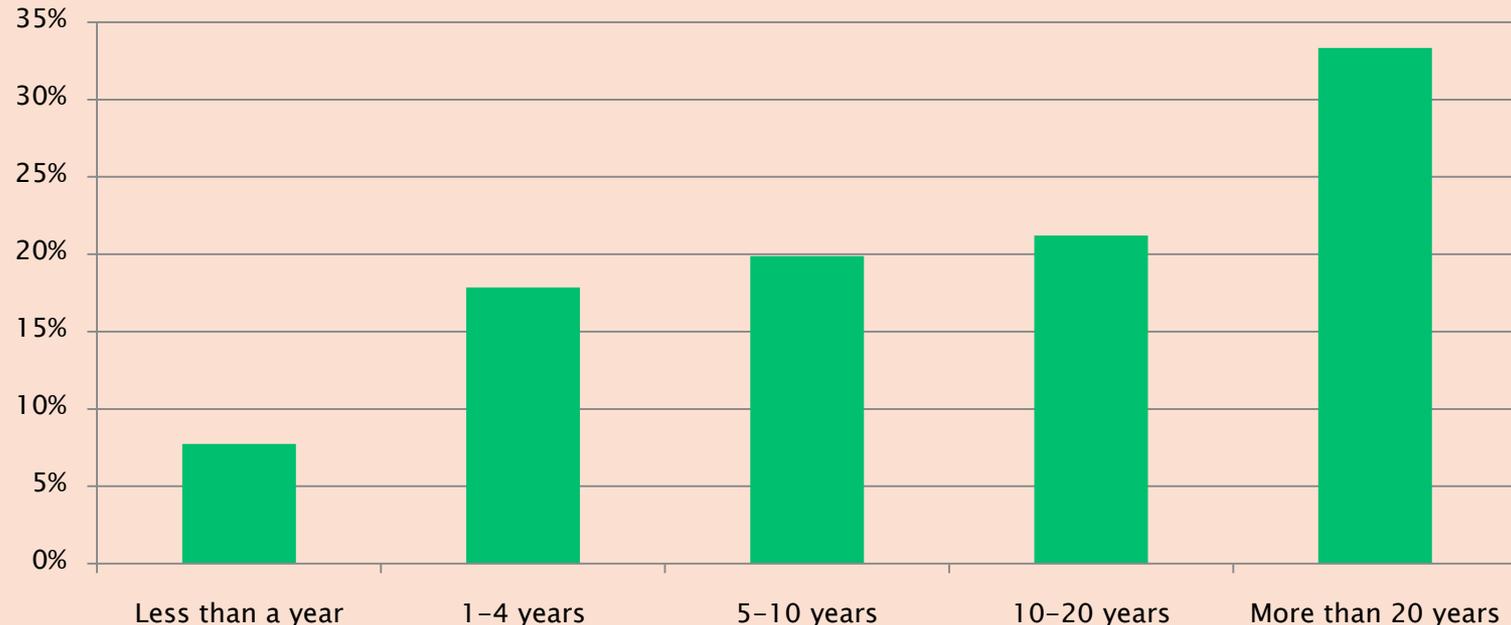
**Very few of us have any disability but nearly 10% of us have a disability which is moderate or severe.**



Q27 - Do you have a health problem that causes disability?

## Demographics: residency

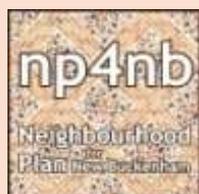
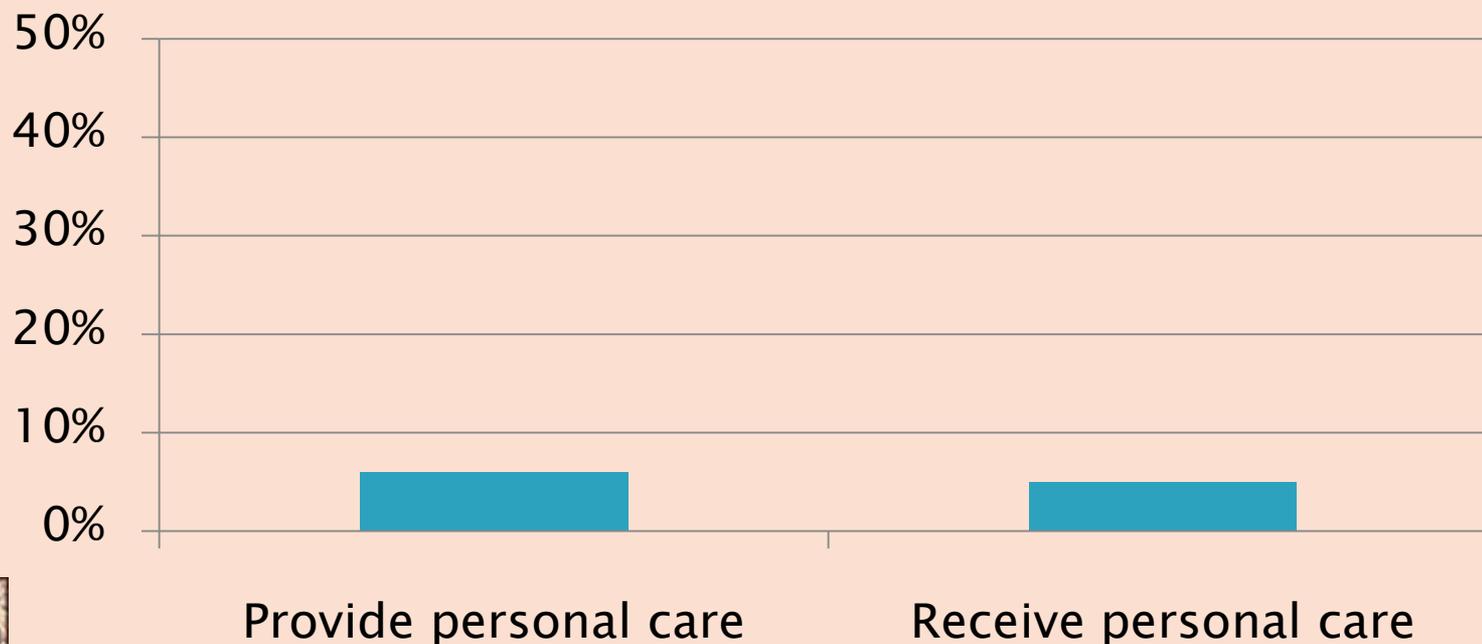
Well over half of us have lived in New Buckenham a decade or more.



Q28 - How long have you lived in New Buckenham?

## Demographics: personal care

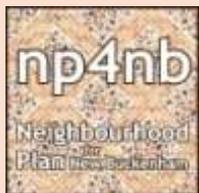
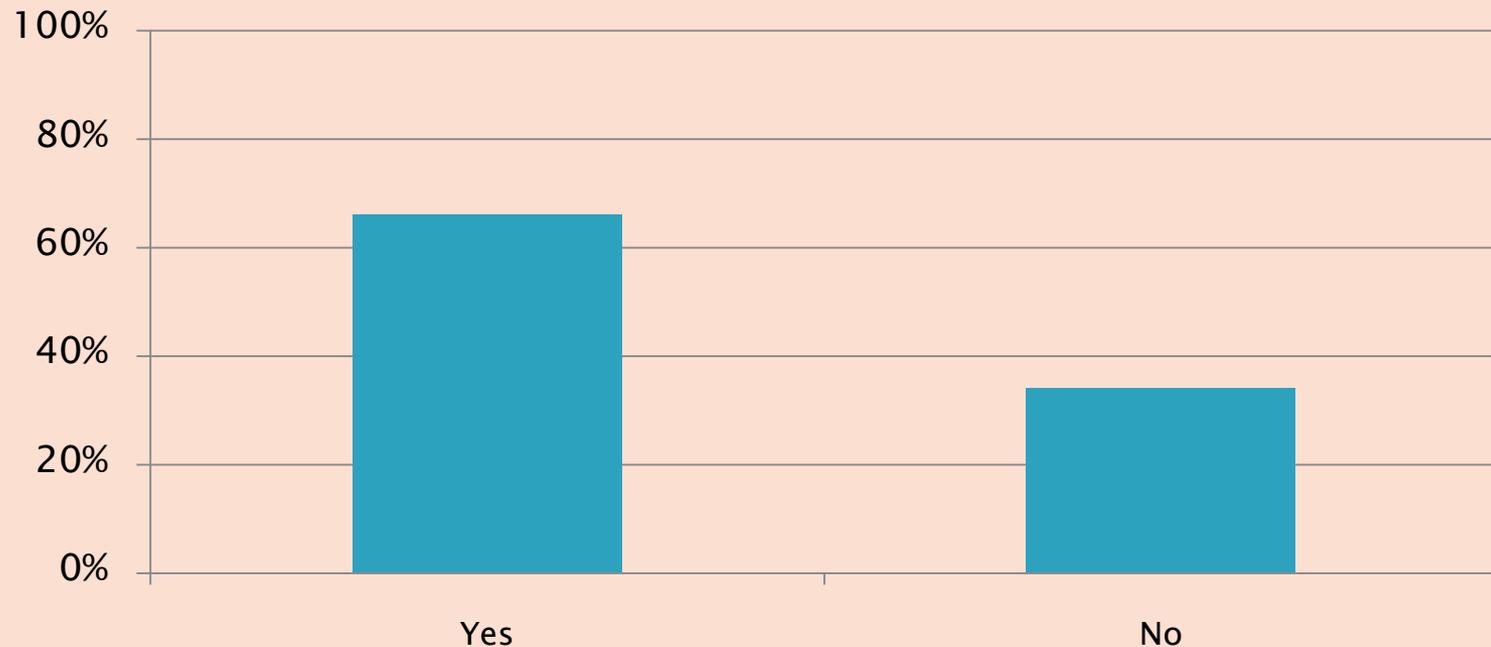
**We seem fairly independent, with very few of us either giving or receiving personal care.**



Q29 - Do you provide personal care for another adult?  
Q30 - Does someone give you personal care in your home?

## Demographics: dog ownership

About 2/3rds of us have a dog.



Q31 - Do you have a dog?

Thanks to all who completed a survey form – next we'll be asking the views of village organisations and businesses.

Then we'll ask other stakeholders such as landowners and local authorities.

The Neighbourhood Plan team